

Corrigendum-8

**Sub: Request for Proposal for Selection of Concessionaire for Design, Development, Implementation, Operation and Maintenance of Parking Guidance and Management Solution for on street, off street and indoor Parking Spaces in NDMC area phase-II on PPP model.**

The date of submission of bids and opening has been extended to 25-01-2018 upto 3:00 PM (Submission time) and 3:30 PM (Technical bid Opening Time).

Replies of queries raised by the prospective Applicants for the pre-bid meeting held on 16-11-17 at 11:00 AM:-

S. No.	Clause	Description of Query	Query raised by Participants	Reply of NDMC
1.	5.2.3 (Sr. No.3) <b>Turnover</b>			5.2.3 (Sr. No.3) <b>Turnover</b> will be read as, "The Applicant/Consortium shall have an average annual turnover of at least INR 2.30 Crores in last 3 Financial Year (2014-15, 2015-16, 2016-17) from (i) management/ operation of Parking; or (ii) Parking integration system; or (iii) management/operation of automated Toll roads/metro Management System."
2.	5.2.3 (Sr. No.5) <b>Solvency</b>			5.2.3 (Sr. No.5) <b>Solvency</b> will be read as, "The Applicant / Lead Member shall have bank Solvency certificate of not less than Rs.2.75 Crore (certificate issued within last six months from the date of issue of this RFP document will be considered for this purpose) or shall have Net Worth of Rs 2.75 crore (atleast) for the year 2016-17."

3.	5.3.2 (Sr. No. 1) <b>Financial Capability</b>			<p>5.3.2 (Sr. No. 1) <b>Financial Capability</b> will be read as, “Average Annual turnover of Applicant/ Lead Member (in case of consortium) from last three financial years (FY 2014-15, 2015-2016, 2016-2017) from</p> <p>(i) Management/ operation of Parking; or  (ii) Parking integration system; or  (iii) Management/ operation of automated Toll Management System:</p> <p>a) Average annual turnover of Rs. 2.30 Cr.: 12 marks  b) Average annual turnover of Rs. 4.60 Cr. and above: 20 marks.</p> <p>Marks will be assign on pro-rata basis for Average Annual Turnover in between Rs.2.30 Cr. to Rs.4.60 Cr.”</p>
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<b>M/s Parking Control Management / SMART CITY Parking</b>				
4.	<b>Clause no 5.2.3</b> <b>Page no 64</b>	<b>Eligibility Criteria</b>	<p>The Eligibility Criteria for the lead bidder is mentioned as the Company registered under Companies Act 1956/2013 and should be in operation in India for last 3 years. Kindly note that we are UK based organization incorporated in 2002 under equivalent company laws of England. We have established an Indian Subsidiary to focus on upcoming Smart Parking Projects in India. Hence would you request you to kindly allow our Indian Subsidiary to bid with credentials of its Parent UK Company for Operation , Turnover, Experience &amp; expertise etc.</p>	Refer note (i) below table of Clause 5.2.3.
5.	<b>Clause no 3.9.7</b> <b>Page 34</b>	<b>Parking Enforcement</b>	<p>Kindly note that as per the RFP parking enforcement has to be done for illegally parked vehicles. We are very pleased to support the move however we have a better suggestion for implementation of the Parking enforcement. Worldwide, parking enforcement is carried out in a process / activity flow of – Parking Charge Notice → Vehicle Immobilization → Vehicle Removal.</p> <p><b>PCN is</b> equivalent of Challans/ fines. However to ensure Challans or fines are paid the vehicle is immobilized or Clamped. In a specific event, where the vehicle is posing obstruction to traffic or endangering traffic flow, the process of Vehicle Removal ie Towing is applied. Also when an immobilized vehicle is not claimed by its owner within a reasonable period, then also it may be removed ie towed and in that case both Clamping and towing fees is recovered from the Vehicle owner.</p> <p>Hence we would request you to kindly amend the Parking enforcement process under the above clause to include Vehicle Immobilization ( CLAMPING ) as preferred way of enforcement followed by Vehicle Immobilization ( towing ) and amend the Clause no 3.8.5 Page no 22 to include the Clamping charge also.</p>	RFP document remains unchanged.
<b>M/s Central Parking Services (A Division of Building Control Solutions (I) Pvt Ltd.)</b>				
6.	Clause 1.2		Kindly provide the implementation period as exclusive since there would be lots of installation and commissioning works happening and revenue generation would be difficult.	RFP document remains unchanged.

7.	3.5.1 (b) sub Clause 1		Complete parking collection is made as online, we suggest a make cash payments acceptable at least for the implementation period + 3 months till the time the citizens get used to the systems	RFP document remains unchanged.
8.	3.5.1 (b) sub Clause 2 (c)		The Implantation period from completion is mentioned as 5 months and we request you to revise as 6 months and exclusive	RFP document remains unchanged.
9.	3.7.13		Removal of Physical assets - 20% is a huge in terms of parking size and request you to make it 5%	RFP document remains unchanged.
10.	3.8.1		The minimum License fee is very high and we request you to consider reduction based on the market potential	Revised parking lots list enclosed as annexure-I. Minimum Concession fee will be read as, "Rs. 57.29 Lakh per month."
11.	3.8.4		We request you to revise the clause in same terms as clause 3.8.3. Irrespective of increase of decrease of tariff the revenue share percentage has to be obtained accordingly	RFP document remains unchanged.
12.	3.8.12		Appointment of Auditor- What is the upper limit for appointing the auditor? How this payment will be shared ? Is it from revenue collection/ NDMC will do the payment against invoice?	The fee of Independent Auditor will be borne equally by the NDMC and the Concessionaire. RFP document remains unchanged.
13.	3.9.1.3 clause 3. (III-F Informative Display panels		The LED signs quantity seems very high, kindly suggest or can we suggest according to the survey at the time of bidding. VMD signs are 3m X 2m, it is a very huge size, there could be an error it should be revised in feet.	Clause 3.9.1.3 (f) Quantity has been revised as under; Small LED Signages – 60 Nos. Large LED Signages – 20 Nos. VMD – 10 Nos.
14.	3.9.1.3 h		Manpower for each parking will be difficult to have a manage category, since there are lots of smaller parking lots and cost will be too high. We can have every 10-15 parking lot a manager and a supervisory staff for each parking lot.	Deployment of Manager/Supervisor will be as per requirement assessed by concessionaire subject to supervision/management of parking lots as per RFP.
15.	3.9.3		Vehicle license plate capturing for each parking which means we assume for off street only. On street parking lot CCTV can capture vehicle image but not license plate of each car which is difficult.	In on-street parking, image will be captured by hand held device.

16.	Clause 9		Penalty clause is too high and request to reduce the same	<p>RFP document remains unchanged.  In column 3 of the table mentioned in Clause 9.1.1, in clause 1.2, clause 3.7.26 and clause 4.1.2 “six months” shall be read as “five months.”  At Every Place  1. Implementation period will be read as “five months” instead of “six months”.  2. Experience and other requirements be sought for the financial years 2014-15, 2015-16 and 2016-17 instead of 2013-14, 2014-15 and 2015-16.</p>
<b>M/s neo urban</b>				
17.			<p>I am requesting for allowing of Proprietorship firm also to participate in the tender as lead member of consortium if he is fulfilling all the required conditions instead of only legal entities which are duly registered under the companies act 1956/2013. I'm a Proprietorship Firm and into operation and management of parking business from last two decades. I'm also registered with GST, service tax, Tin, ESI and EPF from last seven years. Hence it is my humble request to kindly allow us as Proprietorship firm to participate in this RFP as we will be able to provide a better bid for this RFP. It will fetch proper competition to the tender and the authorities will get better bid if they allow proprietor firms also.</p> <p>As our all experiences of works are under the name of our proprietor firm so even if we change our firm to pvt ltd also, will the authorities accept our experiences which we had in our proprietor firm.</p> <p>Hence it is my humble request to kindly accept our request which will surely fetch better financial percentage bids for this RFP.</p>	RFP document remains unchanged.

<b>M/s D-Link India</b>				
18.	Page No. 107 / Item No. 15.11	An Industrial Switch is an important part of Network/ Project and helps in Smooth functioning of Entire Project. Hence it is very important to provide at least some basic specifications/points so that product of reputed switching OEM is procured. Also it would help in providing right kind of product for your projects.	1. OEM of the Switch should have presence in Gartner Magic Quadrant (wired & wireless) for at least 3 years. 2. All proposed Network Switches should be from single OEM and OEM should have Registration in India min from 5 Yrs. 3. Network Switch should have 10/100/1000 Ports. As per industrial grade operating temperature range should be from -20 to 70 degree C	Clause 15.11 will be read as “Outdoor switch for parking lots shall be industrial grade switches network switch should have 10/100/1000 ports.”
<b>M/s Sparta Security &amp; Services Pvt. Ltd.</b>				
19.	Page no 65 regarding Solvency		The Applicant / Lead Member shall have bank Solvency certificate of not less than Rs.2.90 Crore (certificate issued within last six months from the date of issue of this RFP document will be considered for this purpose) or shall have Net Worth of Rs 2.90 crore (atleast) for the year 2015-16. Certificate from Bank in case of Solvency Certificate, or Certificate from the Statutory Auditor on net worth details in case of Net Worth. We request please consider Bank Guarantee of 3 CR instead of solvency Certificate of 2.9 Cr . The same Bank Guarantee may be further extended if work is awarded.	Column No. 3 of Sr. No. 5 in table under Clause 5. 2.3 will be read as “The Applicant / Lead Member shall have bank Solvency certificate of not less than Rs.2.40 Crore (certificate issued within last six months from the date of issue of this RFP document will be considered for this purpose) or shall have Net Worth of Rs. 2.40 crore (atleast) for the year 2016-17.”
<b>M/s Neptune India Ltd.</b>				
20.	Under 3.7.5	To provide FTTH / broadband connection at each of the parking lot to bring	Can we consider other options e.g. locally storage of the video, leased line- for Data, as laying fiber is not economically feasible and recurring cost will be extremely high.	RFP document remains unchanged.

		(i) parking related data on real-time basis; and (ii) CCTV data on demand basis, online to the Central Control Centre throughout the concession period of project, at his cost.		
21.	Page No 28	Quantity of VMS, Small LED signages - 100 nos. Large LED signages - 37 nos.	But total parking lots are only 52, Please review & confirm the quantity of all LED Signages.	Refer reply at Sr. No. 13 above.
22.		IP Camera Should allow up to 30x optical zoom while viewing and recording at 4MP resolutions.	Can we proposed 2 MP resolution as FTTH is not feasible and in lease line limitation in band width, As resolution of 4 MP is not require for this application.	RFP document remains unchanged.
23.	Technical Specification	Outdoor Sensor min. battery life 5 years	Min. Battery life of outdoor sensor must be min. 10 years, to avoid early failure and maintenance.	RFP document remains unchanged.
24.		Off Street/On street parking lots	Please specify, how many off street -Gated.	As per feasibility of site.
25.		Barrier shall be a non-hydraulic mechanism for low maintenance.	Why limit the technology options, kindly open the options (Electro-Mechanical/Hydraulic) Hydraulic technology in Boom Barrier is proven worldwide, Electro-Mechanical Barrier having lot of repairing cost where as Hydraulic very low.	RFP document remains unchanged.
26.		Central Control Centre	Location of Central Control Centre, Please specify.	Location of Central Control Centre will be intimated by NDMC to the successful bidder having space of around 1000 sq. ft. area, free of rent during the concession period, subject to availability of space.
27.	Page No 26	Auto Pay Station	No. of Automatic Pay Station, must be review & minimize quantity. At on street parking- Automatic Pay Station is not feasible.	RFP document remains unchanged.

28.		Performance Bank Guarantee	3 Cr. Is not justify as per expected revenue from parking. It should be 2 Cr. Or less	RFP document remains unchanged.
29.		Towing Charges- Share of Concessionaire	Min. Towing Charges (Share of Concessionaire): Bikes/Scooters: Rs. 250.00 Cars: Rs. 600.00 Bus: Rs. 1800.00 **Because parking lots are spread in vast geography and cost of the towing is much higher.	Clause 3.8.5 will be read as “NDMC/ Delhi Traffic Police will charge penalty as well as towing charges from the owner of the vehicle. Vehicle towing charges (4-Wheeler & 2-Wheeler separately) shall be Rs.1500/- (inclusive of taxes) for each Bus/Truck, Rs.500/- (inclusive of taxes) for each four-wheeler and Rs.150/- (inclusive of taxes) for each two wheeler shall be paid to the Concessionaire, these towing charges will be increased annually @7% compounded. NDMC will pay these towing charges to the concessionaire on monthly basis. The concessionaire shall bear all tax responsibilities in this regard.”
30.		Project Implementation Period ( 1+ 5 Months)	It Should be 1 + 8 months, considering the vast location and geographical area for deployment & implantation of solution.	RFP document remains unchanged.
31.		Towing Vehicle Parking Location	Please Specify no. towing vehicle parking locations , considering the Geographical area, it should be more than 2 No.	The Concessionaire can use any of the parking lots allotted as space for tow away vehicles with the prior written permission from NDMC.
32.		Towing & Clamping of Vehicle	Some locations- we have to consider clamping along with towing to maximize the revenue. It has been observed at many location no. of violators are more than are the no. of the towing vehicle.	RFP document remains unchanged.
<b>M/s Rajendra</b>				
33.	5.2.3 Serial Number 1 , page 64 & 5.2.3. Serial Number 2, Page 64	Legal entities duly registered under the Companies Act 1956/ 2013 is allowed & Applicant/ lead member in case of	We are a private limited company registered in FY 2016. We are into Business of Toll Operations & Management, Parking Operations & Management & Mines. With regards to your tender our number of years of operations as a legal entity under companies act 1956/2013 is only 1 year. However, Before registering as a Private Limited entity we have been into similar	RFP document remains unchanged.

		consortium should be in operation for a period of at least 3 years in India, prior to the last date of bid submission.	business since 1976. Our average turnover is more than 100Crores for last 3 financial years. Your clause is restricting us to participate in this tender while our company has above qualified operations credentials which are befitting to NDMC functional & technical requirements. Please accept our financial credential as a Proprietor firm for 2 years and 1 year as a private limited company to enable us to participate in the tender. This will bring a level playing field as we are one of the large parking operation player in Delhi/NCR, Patna, West Bengal states in India.	
<b>M/s S. S. MultiServices</b>				
34.		Legal entities registered under Companies Act.	I have proprietorship firm in the name of S S Multiservices and I, Surendra Kumar Shukla, am sole proprietor of this firm. Can I bid for this tender as sole applicant in the capacity of proprietorship firm or Individual?	RFP document remains unchanged.
<b>M/s Atop Technologies</b>				
35.	Point no. 15.11		Outdoor Switch for Parking Lots shall be industrial grade switches. But you have not asked for any quality measure & basic environmental operation parameters for the industrial grade switches. Therefore, we request you to kindly add below mentioned global standard for Industrial Grade Ethernet Switches. 1. Certificate:- RoHS, UL, CE, FCC and NEMA TS-2. 2. Temperature Range :- -10°C to +70°C So that you will get the quality product in you valuable tender. Hope you would add these certification & parameters in order to get the best in class product in your above said subject tender.	Refer reply at Sr. No. 18 above.

- Note:** (i) The Specifications mentioned in the RFP Documents are minimum Specifications. Bidder is free to propose any higher Specification in its bid.
- (ii) The Concessionaire has to provide API's to integrate the Parking Mobile App under this RFP & cameras with NDMC 311 Mobile App (existing) and NDMC's Command and Control Centre (proposed). Any other help required for integration will also be provided by the Concessionaire free of cost.

- (iii) The Applicant has to mention the make and model of each item offered under this RFP. Brochure of the each item also to be enclosed.
- (iv) The Sensors, Auto Pay Stations, Mobile App. Entry/Exit devices, etc. proposed for this work must be successfully running in Public Parking anywhere in world as on 31.12.2017.

**EE(Store)**

**Smart Parking Project Phase-II**  
Locations of parking lots and the area

Sr. No.	Location of the site	Total area in sq, mtrs.	Type of parking	Div.	Parking capacity (Approximately)		
					Car	Scooter	Bus
1	Bangla Sahib Road Near Dr. Lane	220	Off street	R-V	13	0	NIL
2	DAV school, SBS Marg	220	Off street	R-V	13	0	NIL
3	Kali Mandir Lane	951	Off street	R-V	56	0	NIL
4	Yashwant place	1697	Off street	R-IV	93	50	NIL
5	Satya Marg	1391	Off street	R-IV	78	30	NIL
6	Delhi Haat car parking	1438	Off street	R-III	85	0	NIL
7	Delhi Haat scooter parking	190	Off street	R-III	0	95	NIL
8	Palika Bhawan (i)	376	Off street	R-III	20	20	NIL
	Palika Bhawan (ii) Inside boundary wall One Car/Scooter pass to license	1286	Off street	R-III	75	NIL	NIL
9	Malcha Marg Mkt.	2412	Off street	R-IV	136	50	NIL
10	Ashok Hotel	2689	Off street	R-IV	144	30	3
11	Niti Marg (Nehru Park)	3181	Off street	R-IV	182	40	NIL
12	Rail museum	1658	Off street	R-IV	76	30	5
13	Claridges Hotel	396	Off street	R-II	20	20	NIL
14	Patiala House Court	1020	Off street	R-I	55	40	NIL
15	Pandara Road Mkt.	584	Off street	R-II	35	20	NIL
16	Thapar House	781	Off street	R-I	44	10	NIL

17	Behind Janpath Hotel	1193	Off street	R-I	66	30	NIL
18	Behind Imperial Hotel	602	off street	R-I	34	10	NIL
19	Eastern court	831	Off street	R-I	44	40	NIL
20	Jeevan Tara Jeevan Deep Bldg.	1060	Off street	R-I	58	30	NIL
21	Akashvani Bhawan	795	Off street	R-V	35	100	NIL
22	India Gate-RR KG Marg	1901	Off street	R-I	106	50	NIL
23	India Gate-RR JH Marg	2064	Off street	R-I	103	150	NIL
24	India Gate-RR Children Park	2136	Off street	R-I	108	150	NIL
25	Palika Place	1413	Off street	R-V	79	30	NIL
26	Modern gallery of art parking	950	Off street	R-I	55	NIL	NIL
27	Bhagwan Das Road Parking	5320	Off street	R-I	310	30	NIL
28	PNB Bank Mahadev Road	417	Off street	R-V	22	20	NIL
29	Copernicus Marg Kamani Auditorium	1337	Off street	R-I	50	0	10
30	Chander Gupta Marg, Chanakyapuri	279	Off street	R-IV	0	0	5
31	Chander Gupta Marg, Chanakyapuri	279	Off street	R-IV	16	0	0
32	Behind Imperial Hotel Janpath	624	Off street	R-I	37	0	NIL
33	Adjacent to Taj Hotel	167	Off street	R-IV	9	0	NIL
34	Primus Super Speciality Hosp.	623	Off street	R-IV	36	0	NIL
35	* In front of INA Mkt.	1527	Off street	R-III	84	50	NIL
36	Khan Mkt.	7764	Off street	R-II	221	150	NIL
			On street		260	50	
37	Tilak Lane along wall of Patiala House Court from Purana Quila Road to Zonal Centre NDMC	510	Off street	R-I	30	0	NIL
38	K. K. Birla Marg	1350	On street	R-II	79	0	NIL
39	Joseph Sten Marg	460	On street	R-II	27	0	NIL

40	Max Muller Marg (Lane)	300	On street	R-II	17	0	NIL
41	Tees January Marg Back Lane Claridge Hotel	1080	On street	R-II	63	0	NIL
42	Tees January Lane	1000	On street	R-II	58	0	NIL
43	Prithvi Raj Mkt.	1470	Off street	R-II	86	0	NIL
44	Malcha Marg	750	Off street	R-IV	44	0	NIL
45	Dharam Marg	750	Off street	R-IV	44	0	NIL
46	Main Mkt. Lodhi Colony	558	Off street	R-II	33	NIL	NIL
47	Jor Bagh Mkt.	556	On street	R-II	32	NIL	NIL
48	Khanna Mkt.	560	Off street	R-II	33	NIL	NIL
49	Jaisalmer House Man Singh Road	441	On street	R-II	26	NIL	NIL
50	R K Ashram Marg		On street		NIL	NIL	10
	<b>Total</b>				<b>3430</b>	<b>1325</b>	<b>33</b>

\*INA market can go under redevelopment plan. Reference also invited for clause No.3.7.13 with respect to addition/deletion of parking slots.